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Frequently Asked Questions

What is People + Work Connect?

People + Work Connect is a new initiative that has the potential to put hundreds of thousands of people back to work around the world. While some organizations have workforces displaced by COVID-19, others are in urgent need of workers. It will match people on both sides of the jobs equation—those that are losing people with those that are looking for people.

How does it work?

People + Work Connect is an online employer-to-employer platform that enables organizations to quickly identify and fill jobs in locations where there is a need. It eliminates multiple friction points that can extend the time that it takes to fill these roles. People + Work Connect is powered by an analytics-driven platform developed by Accenture, which pools non-confidential and aggregated workforce information by categories such as location and experience. It will give organizations that have open positions a view into the workforces available to fill those jobs, enabling organizations that have available employees to help their people find new roles.

What is the cost to participate in People + Work Connect?

There is no cost to participate. Accenture is investing in the development and will power the platform, and founding organizations are volunteering their time.

Who is invited to join?

People + Work Connect is free, and available to organizations with jobs to fill or available workers to place. People + Work Connect is open to all industries globally.

How did People + Work Connect get started?

The effort grew out of a convening of Accenture's CHRO Forum. We discussed the COVID-19 crisis and how CHROs would play a significant role. The meeting planted a seed to tackle the unemployment crisis. CHROs from Accenture, Lincoln Financial Group, ServiceNow and Verizon came together to create this solution for businesses and communities, and ultimately, people.





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What information will organizations see in People + Work Connect?

People + Work Connect will give organizations a localized view into the workforces available to fill the jobs they have open now. It will enable organizations that have furloughed or laid off people to have quick and easy visibility into demand. It connects those newly available workforces with organizations that need them, based on criteria such as job title and location. There is no personal information, individual employee data or wage data in the platform.

When can organizations put data into the platform?

Organizations can submit information once it is non-confidential.

Can you share a list of organizations who have joined or plan to?

As we have received tremendous interest and response to this initiative, we will make participating organizations known once they have been on-boarded and consent to being listed. Workforce and roles information is available only to organizations with data loaded on the platform.

Does People + Work Connect conform to global and local privacy laws (GDPR) and applicable competition laws?

Yes. This platform has undergone data privacy and anti-trust legal review.

How are displaced workers informed about open jobs?

HR professionals from impacted organizations will connect directly with their workers to determine interest, feasibility and availability.

Will People + Work Connect continue after the COVID-19 situation dissipates and business operations resume?

Although the current pandemic was the impetus for People + Work Connect, it will continue as long as this brings value to the business, the community and people. This platform could foster building a more resilient workforce — and an economy that serves everyone.