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CLOUD CONTINUUM

VIDEO TRANSCRIPT

The pandemic had a dramatic impact on public services, accelerating cloud adoption and digital transformation.

But adopting cloud is only the start of the journey [...] one where agencies are future-proofed through flexible access to a collection of dynamic, ever-improving technologies and services.

Our research points to key practices that can help you build on the momentum and continue to transform at speed.

(Val Armbrust)

With only 37% of public service leaders confident that their cloud strategy can continue to deliver value, the best approach is to migrate with a clear vision of your core values and future aspirations and understanding of any vulnerabilities, knowledge of your capabilities, and a focus on employee engagement and training.

(Timo Levo)

As cloud investment increases it's vital to implement the right solutions and establish strong data governance and compliance for security and citizen trust. By forging the right partnerships, you can realize the benefits of cloud adoption without unnecessary cost or risk.

(Ahmed Hassan)

As people's expectations of digital services grows, cloud solutions can help your agency deliver to both citizens and employees. Whether it's making services more accessible, enabling entirely new services through large volumes of data, or reimagining the way your people interact with technology, experience must be a priority.

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(Todd Kimbriel)

With the cloud giving public service agencies the chance to shift focus towards experimentation, modernization, and scalability, it's important to embed a mindset of abundance and agility by ensuring all employees understand the goals and the potential of the cloud continuum and the best practices for delivering them.

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