



Forging new paths for herself and others with disabilities

VIDEO TRANSCRIPT

LISA BERTOLINI, Manager, Accenture, Chicago

I like to think that I'm leaving a good legacy.

Looking at me you can see physically that I can encounter several obstacles. So, I can plan to go visit a location, and I can call ahead and ask, "Is it accessible?" and be told, "Yes." And then there's two stairs that prevent me from going into the building.

It works the same way with a website. You think that you've built a quality tool, and maybe it is quality from a usability perspective, but there's a huge difference when you're talking usability versus accessibility.

What's exciting for me in my new role is we're making a better work environment for our people with disabilities. Our mission, then, is making sure that every employee within Accenture is able to complete a time report; everyone can access accenture.com. Especially even new recruits that are coming into Accenture, and they want to find out career information. We want to make sure that they have access to that content on our site.

When you hear a developer say, "I get it now, I understand why this is important, and I will remember this with the next page I develop," that's an incredible feeling.

This is accessibility in the digital age.