



WELCOME TO ACCENTURE CUSTOMER ENGAGEMENT VIDEO TRANSCRIPT

A warm welcome to Accenture Products & Platforms Customer Engagement

We are excited to show you how you can leverage the software you need and accelerate your business objectives

Get ready

For the latest features in:

- CALM – Conversation Analytics & Language Modeling
- CAIP – Conversational AI Platform
- UAP – Unified Agent Platform

To see how you can advance with:

- Conversation modelling & intent discovery
- Automated self-service
- Contact center agent empowerment

Our suite of products and services can be integrated to address the challenges of customer engagement

And function across industries accelerating delivery

We are excited to help you

- Transform your contact center
- Optimize your customer experience

And stay on the cutting edge of innovation

Let's get started.

Contact us to learn more

CustomerEngagement.Info@accenture.com

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